

**Volkswagen Protection Plus®**

# **Prepaid Maintenance**

**For Electric Vehicles**





# Making maintenance easy

Life has enough surprises; the cost of maintaining your new Volkswagen doesn't have to be another. VW Prepaid Maintenance plans are designed to bring even more certainty to your ownership experience.

Regular factory-scheduled maintenance ensures your Volkswagen runs at optimum performance, battery efficiency and reliability.

Simply book your appointment online, then show up to your scheduled appointment and we'll take care of the rest. No additional out-of-pocket maintenance fees or questions to worry about.

## At a glance

- 01 Scheduled maintenance aligned with the mileage/time intervals recommended by Volkswagen
- 02 Services performed at Volkswagen Dealerships across Canada by an expert team of Volkswagen-Certified Technicians
- 03 Fully-transferable to a private purchaser which may help to increase the resale value of your Volkswagen

# Prepaid Maintenance for new Volkswagen electric vehicles

## The right fit

Even if you don't drive 15,000 kilometres in a year, annual scheduled maintenance is required every 12 months to keep your Volkswagen performing at its best. Choose a maintenance plan that is right for you, whether you purchase or Lease your new Volkswagen.

<b>VW Prepaid Maintenance 2-Year Plan</b>	2 Maintenance Appointments   Within 2-Years or 30,000 kilometres, whichever occurs first
<b>VW Prepaid Maintenance 3-Year Plan</b>	3 Maintenance Appointments   Within 3-Years or 45,000 kilometres, whichever occurs first
<b>VW Prepaid Maintenance 4-Year Plan</b>	4 Maintenance Appointments   Within 4-Years or 60,000 kilometres, whichever occurs first
<b>VW Prepaid Maintenance 5-Year Plan</b>	5 Maintenance Appointments   Within 5-Years or 75,000 kilometres, whichever occurs first

## The right price

Not only can you select a plan that is suited to the kilometres you drive annually, VW Prepaid Maintenance also provides you with the following benefits:

- 01 An average of 26% savings<sup>1</sup> on factory-scheduled maintenance versus purchasing these services on their own
- 02 Option to build the cost of your plan into your Finance or Lease payments
- 03 Protection against future increases in the cost of vehicle maintenance
- 04 No additional out-of-pocket payments for covered services

1. Up to 26% savings compared to the cost of paying for maintenance, on a per service basis. Potential savings percentage determined using the average savings amount of all model/year plans vs. the retail cost of individual services in 2022. See dealer for details.

# The right time

## Service Schedule<sup>2</sup>

5 Star: 5-Year / 5 Services				
4 Star: 4-Year / 4 Services				
3 Star: 3-Year / 3 Services				
2 Star: 2-Year / 2 Services				
15K or 1-year	30K or 2-year		45K or 3-year	60K or 4-year

### Minor Maintenance

12-Volt Battery condition check	●	●	●	●	●
Tires: Check condition and wear pattern. Record tread depth	●	●	●	●	●
Guided Fault Finding: Vehicle Diagnostic to check for, resolve, and clear any Diagnostic Codes that may be present	●	●	●	●	●
Service interval display reset	●	●	●	●	●

### Standard Maintenance

High-voltage Battery: Check charge level and charge as necessary		●		●	
Body Interior and Exterior: Check for corrosion		●		●	
Brake fluid: Check level depending on brake wear		●		●	
Brake Pads (Front and Rear): Check thickness and brake disc condition		●		●	
Brake System and Shock Absorbers: Check for leaks and damage		●		●	
Charging cable: Check that the cable is present and check condition of the cable <sup>†</sup>		●		●	
Coil Springs and Rubber Stop Buffers: Inspect for damage <sup>†</sup>		●		●	
Cooling System: Check frost protection and coolant level		●		●	
Exterior lighting: Check function of front and rear lights, headlights, automatic headlights (if equipped), turn signals, cornering lights, and hazard warning lights		●		●	
High-voltage Charging Sockets in Radiator Grille and Filler Cap: Inspect for dirt, debris, and damage		●		●	
High-voltage components and High-voltage Cables: Inspect for damage and correct routing and securing <sup>†</sup>		●		●	
Motor and Motor compartment components (from above): Check for leaks and damage <sup>†</sup>		●		●	
Motor and Motor compartment components (from below): Check related components including transmission, final drive, and drive axle boots for leaks and damage		●		●	
Suspension and Steering: Check ball joints, wheel bearings, drive axles, coupling rods, tie rod ends, and stabilizer bar rubber bushings for damage and excessive play <sup>†</sup>		●		●	
Underbody: Check underbody protection, underbody trim panels, wire routing, and plugs for damage		●		●	
Windshield Wiper /Washer System + Blades: Check for damage, function and adjust spray nozzle if necessary, fluid level, and freeze protection		●		●	
Test Drive: Check braking, steering, electrical, heating/ventilation systems, air conditioning, handling, and parking brake		●		●	
Comprehensive visual check		●		●	

### Additional Maintenance

Dust and pollen filter replacement: Every 2-years		●		●	
Brake fluid change: Every 2-years		●		●	

● Included coverage.

<sup>†</sup> Please refer to your Contract for a complete list of checked components.

2. The above schedule does not outline all required service items for the standard maintenance, and the additional maintenance items. Please see Owner's Manual for details. Standard maintenance services include all minor maintenance items.

## Multi-Point Vehicle Inspection

The starting point for every visit

When you take your vehicle to a Volkswagen Dealership for your Prepaid Maintenance appointment, a Volkswagen-Certified Technician will also perform a thorough Multi-Point Inspection designed to identify potential issues before they become problematic.



## Volkswagen Original Parts

Genuinely German-Engineered

Only Volkswagen Original Parts, German-engineered specifically for your Volkswagen model, are used for your VW Prepaid Maintenance Plan. No retrofitting, no modifications, just the right part to help sustain the performance and comfort for which Volkswagen vehicles are renowned. Every regularly scheduled maintenance visit includes a 2-year/unlimited-kilometre limited warranty on parts and labour.

## Factory-trained technicians

No one knows your Volkswagen better

VW Prepaid Maintenance Plans deliver more than savings and convenience. You'll enjoy the benefit of factory-trained technicians using advanced diagnostic tools - plus Volkswagen Original Parts - to help maintain the performance of your vehicle.



The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Photos for illustration purposes only. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Volkswagen Canada, "Volkswagen Protection Plus", "Volkswagen" and the Volkswagen logo are registered trademarks of Volkswagen AG.

VWPP-PPMEVE-DB-250411