Prepaid Maintenance for New Volkswagen Vehicles.

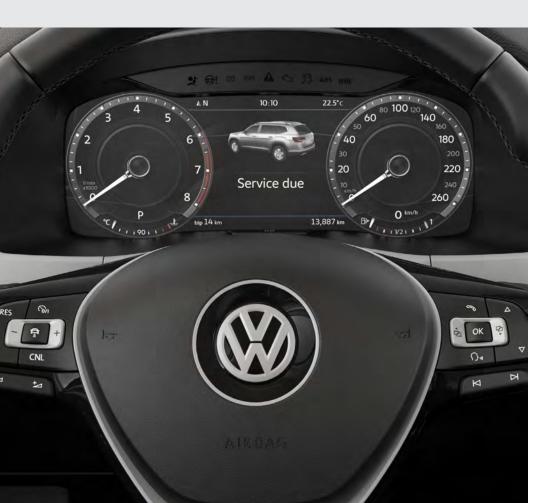


Making maintenance easy.

Life has enough surprises; the cost of maintaining your new Volkswagen doesn't have to be another. VW Prepaid Maintenance plans are designed to bring even more certainty to your ownership experience.

Regular factory-scheduled maintenance ensures your Volkswagen runs at optimum performance, fuel efficiency and reliability.

Simply show up to your scheduled appointment and we'll take care of the rest. No additional out-of-pocket maintenance fees or questions to worry about.



At a glance.

- Scheduled maintenance aligned with the mileage/time intervals recommended by Volkswagen
- Plans starting at less than \$14 per month¹ to keep your costs remarkably affordable and predictable
- Services performed at Volkswagen Dealerships across Canada by an expert team of Volkswagen-Certified Technicians
- Fully-transferable to a private purchaser which may help to increase the resale value of your Volkswagen
- 1. \$749 plus applicable taxes financed at 5% over 72 months. Other charges may apply.

The right fit.

Even if you don't drive 15,000 kilometres in a year, annual scheduled maintenance is required to keep your Volkswagen performing at its best. Choose a maintenance plan that is right for you, whether you purchase or Lease your new Volkswagen.

VW PREPAID MAINTENANCE 5 STAR PLAN

5 Maintenance Appointments | Within 5 Years or 75,000 kilometres, whichever occurs first

VW PREPAID MAINTENANCE 4 STAR PLAN

4 Maintenance Appointments | Within 4 Years or 60,000 kilometres, whichever occurs first

The right price.

Not only can you select a plan that is suited to the kilometres you drive annually, VW Prepaid Maintenance also provides you with the following benefits:

- Up to 30% savings on factory-scheduled maintenance versus purchasing these services on their own
- Option to build the cost of your plan into your Finance or Lease payments
- Protection against future increases in the cost of vehicle maintenance
- No additional out-of-pocket payments for covered services

The right time.

| SERVICE SCHEDULE ² | | VWI | VW PPM 5 Star | | | | |
|------------------------------------|---|---------------|---|--------------|--------------|--------------|--|
| | | VW PPM 4 Star | | | | | |
| | Service # | 1 | 2 | 3 | 4 | 5 | |
| Maintenance Intervals | Services Included | 15k or 1 Yr | 30k or 2 Yrs | 45k or 3 Yrs | 60k or 4 Yrs | 75k or 5 Yrs | |
| Minor Maintenance | Engine oil and filter change | • | • | • | • | • | |
| | Brake pads (front & rear) and brake disc condition check | • | • | • | • | • | |
| | Service interval display rest | | | | | | |
| | Tires: rotation front to rear | | | | | | |
| Standard Maintenance | Battery condition check | | | | • | | |
| | Brake, cooling system and windscreen washer fluid check | | | | | | |
| | Tire pressure monitoring system, condition and pressure check | | | | | | |
| | Wiper blade check | | | | | | |
| | Comprehensive visual check | | | | | | |
| Extended Maintenance | Coil springs and shock absorbers (front & rear) check | | | | | _ | |
| | Sunroof, panoramic tilting/sliding check* | | | | | | |
| | Sunroof, non-panoramic check and lubricate* | | | | | | |
| | Extended comprehensive visual check | | | | • | | |
| Additional Maintenance Items | AWD fluid change* | | Every 3 years | | | | |
| | Front axle differential lock fluid change* | | Every 3 years | | | | |
| | Dust and pollen filter replacement | Every 60, | Every 60,000 kilometres or 2 years, whichever occurs first | | | | |
| | Brake fluid change | Per M | Per Manufacturer recommended service schedule; please see Owner's Manual | | | | |
| | Spark plugs replacement | Per M | Per Manufacturer recommended service schedule; please see Owner's Manual | | | | |
| | DSG automatic transmission: fluid and filter change | Per M | Per Manufacturer recommended service schedule; please see Owner's Manual | | | | |

Included coverage

If equipped.

2. VW Prepaid Maintenance covers all required service items recommended by Volkswagen, including services that may not be listed in the schedule above. Please see your Owner's Manual for details.





Multi-Point Vehicle Inspection.

The starting point for every visit.

When you take your vehicle to a Volkswagen Dealership for your Prepaid Maintenance appointment, a Volkswagen-Certified Technician will also perform a thorough Multi-Point Inspection designed to identify potential issues before they become problematic.

Volkswagen Original Parts.

Genuinely German-Engineered.

Only Volkswagen Original Parts, German-engineered specifically for your Volkswagen model, are used for your VW Prepaid Maintenance Plan. No retrofitting, no modifications, just the right part to help sustain the performance and comfort for which Volkswagen vehicles are renowned. Every regularly scheduled maintenance visit includes a 2-year/unlimited-kilometre limited warranty on parts and labour.

Factory-trained technicians.

No one knows your Volkswagen better.

VW Prepaid Maintenance Plans deliver more than savings and convenience. You'll enjoy the benefit of factory-trained technicians using advanced diagnostic tools - plus Volkswagen Original Parts - to help maintain the performance of your vehicle.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. (E&OE).

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