

**What goes around**  
*comes around*



**Volkswagen Original**  
Parts. Service. Accessories.





## Did you know?

- Even when Volkswagen Original parts wear out after many kilometers, they still contain plenty of valuable energy and materials. Volkswagen collects used parts, remanufactures them, and offers them as Original Exchange Parts.
- Original Exchange Parts are part of the Volkswagen Original Parts product family. The range includes over 10,300 items from roughly 60 product groups, including engines and transmissions.
- Most “overhauled” engines are generally only repaired – only defective parts are replaced or reconditioned. When Volkswagen “overhauls” a defective engine, however, it is **completely dismantled**. Parts that are subject to wear and tear are replaced by new parts, and all other components are checked and reconditioned.
- The Original Exchange Parts Program actively protects the environment. After all, remanufacturing makes it possible to avoid the costly and energy-intensive processing steps involved in new production.
- Volkswagen has saved 983 million kW/h of energy and approximately 350,000 tons of steel with its engine remanufacturing program alone. This would be enough to rebuild the Eiffel Tower 50 times over. It also made it possible to reduce CO<sub>2</sub> emissions by 586,000 tons.

## Volkswagen Original Exchange Parts ...

- ... are sold in exchange for defective old parts, which can then be remanufactured.
- ... offer the same quality and identical limited warranty as their corresponding new parts, and are often up to 50% less expensive.
- ... are always state of the art. Advancements in the technical engineering of series-produced components are applied to the remanufacturing process. This means that an Exchange Part can offer a higher technical standard than the old part that has been returned.
- ... pave the way for the economical repairs of older vehicles, even if the engine has suffered massive damage.
- ... are readily available, ensuring timely vehicle repairs.
- ... allow you to purchase with the same confidence as you would with all Volkswagen Original Parts.

## Volkswagen Original Exchange Parts – Your Benefits

- + A wide selection
- + Attractive prices thanks to savings in energy and materials
- + High quality that is identical to series-produced parts
- + 1 year / 20,000 km\* limited warranty covering both parts and labour
- + Environmental protection thanks to sustainability

**Insist on Volkswagen Original**

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### Why?

Only Volkswagen Original parts and Volkswagen Original Exchange Parts are engineered specifically for your vehicle. No retrofitting required. No modifications needed. Just the right part for your car at the right price – German-engineered, built to last, and backed by a limited warranty of 1 year / 20,000 km\*.

**Keep your Volkswagen a Volkswagen.**

**Ask your dealer for more information.**

**Purchase with confidence from  
your Volkswagen dealer**

\*A limited warranty of 1 year / 20,000 km (whichever occurs first) applies when parts or accessories are ordered and installed after the purchase or lease of your vehicle. “Volkswagen” and the Volkswagen logo are registered trademarks of Volkswagen AG. © 2010 Volkswagen Canada. | As of: 10/2010